

WHY DOES HUNGER STILL EXIST?

2020
BANK BOOK

**HUNGER MUST END
BY 2025**

FoodBANK
THE FOOD BANK SINGAPORE LTD
新加坡食物銀行

MISSION

TO END FOOD INSECURITY OF
ALL FORMS IN SINGAPORE BY
2025

VISION

TO BE THE PREVAILING CENTRALISED
COORDINATING ORGANISATION FOR
ALL FOOD DONATIONS IN SINGAPORE



CFO BITES

At the Food Bank, we are both the Chief Feeding Officers (CFO).
A term we coined in 2012 just for fun.
But 2020 truly tested the very definition of what CFO stands for.

Chief Food , Finance , Facilitate , Feeling , Fun , Family, Officers.
While the food distribution ploughed through the pandemic to hit 1.6million KG in 2020,
we had to step up the finance game to ensure we had the fuel to go the extra mile.
And not only were we facilitating the operations within the team, but with the Circuit Breaker,
we also had to step up to facilitate other NGOs that were not blessed to open back then.
We also had to ensure everyone was having fun, although the pandemic is no funny matter.
And importantly keeping the family spirit of the Food Bankers alive while we supported the
survival of the real families in need.

2020 was a testament to what a small team like ours could accomplish with the right wit,
determination and heart.
We would like to give a big shout out to everyone who has supported us physically, emotionally
and financially.
And both of us would like to say the biggest THANK YOU to our own food bankers who worked
their magic even when the going got tough.

Let's keep our eye on the ball and make our Mission To End Food Insecurity A Reality.

With heartfelt gratitude,

Nichol & Nicholas



Nichol Ng
Co-founder



Nicholas Ng
Co-founder

CONTENTS

HIGHLIGHTS	4
The Hunger Report	6
Feed The City (Take-Away Edition).....	8
The Food Pantry 2.0	12
Hot Meals Vending	14
Virtual Foodbanking	16
Retail Partners	17
World Food Day 2020	19
President Halimah @ XPACE	20
Drive Hunger Away	22
Our Impact	25
OUR PROGRAMMES	26
Bank Boxes	28
Food Drive	30
Fresh Food Truck	31
Joy In Every Bundle	32
Juniors Club	33
OUR PEOPLE	34
Volunteers	36
Foodbankers 2021	38
Board of Directors 2021	40
WHAT'S NEW	42
The Hunger Report Update	44
Food Bank Academy	44
Collaboration With FBN	45
The Future Of Bank Cards	45
Masak Masak with The Food Bank Singapore	46
THANK YOU	48
Donors & Sponsors.....	50
Food Donors.....	52
Follow Us.....	54

HIGHLIGHTS OF THE YEAR

**TOWARDS A HUNGER-
FREE SINGAPORE**

THE HUNGER REPORT

Singapore's ranking on the Global Food Security Index in 2019 as the most food-secure nation in the world reveals a paradox. While we have achieved a sufficient food supply by diversifying our food sources, certain sections of Singapore's population still struggle to put food on the table.

With no clear poverty line or data to identify individuals facing food insecurity in Singapore, The Food Bank Singapore sought to determine the extent of these social issues by clearly defining and measuring food insecurity.

In 2019, The Singapore Management University (SMU)'s Lien Centre for Social Innovation (LCSI) completed the first nationally representative study on food insecurity in Singapore. Commissioned by The Food Bank Singapore, the study was published in September 2020. *The Hunger Report* explores the prevalence, causes and consequences of food insecurity in Singapore. It highlights a need to tackle the misalignment of food support, to prioritise nutritious and healthy eating among Singapore households, and to increase the level of awareness about local food insecurity.



Food insecurity is a concern even in an affluent society such as Singapore. The COVID-19 pandemic has escalated this problem exponentially with people suffering from pay cuts and job losses. The Food Bank Singapore sees food as the defining denominator when gauging how severe someone's situation is. We must do all that we can to ensure that food insecurity becomes history and that no one goes hungry in our country.

Nichol Ng,
Co-founder
The Food Bank Singapore



Learn more about our Hunger Report here



10% of Singaporeans struggle to get sufficient, safe, nutritious food

WHAT IS FOOD INSECURITY?

Is defined as a state when a household does not have, or is not confident of having, economic and physical access to sufficient, acceptable food for a healthy life.

1 IN 10 Singapore households experienced food insecurity at least once in the last 12 months



Out of which, **2 in 5** experienced it at least once a month



78%
Not receiving food support

22%
Receiving food support

Percentage of food insecure households affected by food insecurity receiving food support

- * Even though Singapore has been ranked as the most food-secure nation in the world, **10.4%** of Singaporean households experienced food insecurity at least once in the last 12 months.
- * Two out of five of such households experienced food insecurity at least once a month. Only **22%** of food-insecure households were currently receiving food support from any social service organisations.
- * Food insecurity was associated with both physical and mental health detriments.



FEED THE CITY (TAKE-AWAY EDITION)

Due to the COVID-19 pandemic and the announcement of the Circuit Breaker, charities were largely impacted in their ability to provide food aid to those in need. The team reacted swiftly to the unprecedented situation and made the commitment to take on the crucial role of continuously providing food to vulnerable communities. The Food Bank Singapore put a twist on our Feed the City events; instead of bringing those in need to dine-in at F&B establishments, we brought the meals to them.

Feed The City (take-away edition) was a tripartite model involving donors, F&B outlets and charities. To deal with the social and economic impact of COVID-19, FBSG used funds to purchase take-away meals from F&B partners, while simultaneously giving the underprivileged an opportunity to enjoy food that is otherwise inaccessible to them.

As one of the few white-listed charities approved to distribute food during the circuit breaker period, FBSG worked closely with The Ministry of Social and Family Development (MSF) to ensure that vulnerable individuals and families were supported with daily lunch and dinner.

With help from our key funding partners and our passionate volunteers, we collaborated with over 100 F&B establishments to provide up to **15,000 high-quality cooked meals** daily, at over **2,500 households** in **35 areas** across Singapore.

HUNGER DIDN'T TAKE A CIRCUIT BREAKER

FUNDS

All donations from companies and individuals towards our COVID-19 relief efforts enabled us to support local F&B establishments to supply meals to the needy.



FOOD

We partnered with more than 100 F&B establishments. Some even offered free meals and delivery services. Ranging from hawker fare, to restaurant grade and Michelin quality food, our F&B partners gave our beneficiaries an opportunity to enjoy a wide variety of tasty, nutritious meals.



FLEET

With all of the food donated, we needed the help of hands, feet, and wheels to distribute the meals to people in need on the ground. Every volunteer and vehicle enabled us to cover the last mile delivery during meal times.



THANK YOU TO ALL PARTNERS WHO ENSURED NO ONE WENT HUNGRY

BANK OF AMERICA

BARCLAYS

CapitaLand
hope
FOUNDATION

DBS

Maybank

TEMASEK
FOUNDATION

OVER 1 MILLION MEALS DELIVERED



CapitaLand Vows To Aid Elderly Singaporeans Through \$1million worth Of COVID-19 relief



Michelin Singapore to provide 2,000 meals to families in need



DBS derma S\$10.5 juta untuk biaya makanan, keperluan asas golongan terjejas COVID-19 di S'pura dan Asia



Coronavirus Over 300,000 meals to be provided to vulnerable groups here



THE FOOD PANTRY 2.0

The Food Pantry 2.0 uses technology to automate the distribution of food aid for beneficiaries. Our vending machines enable beneficiaries to access food round-the-clock, as well as provide them with the element of choice to redeem food according to their needs. We work closely with our beneficiary partners to identify and issue Food Bank cards to individuals in need. Every month, each card is auto-topped up with **50 credits**, which can be used for redeeming food at the vending machines.

Our vending machines also allow us to distribute food aid in a contactless manner, ensuring the safety of our beneficiaries during the current pandemic. With reliable partners who stepped forward to further our programme by sponsoring our vending machines and food, we managed to deploy a total of **30 vending machines at 10 locations** island-wide.

At selected launch events for the vending machines, we had the privilege of introducing ministers from different constituencies to our programme. Minister Eng En Heng and Ms Low Yen Ling were present at the Toa Payoh and Chua Chu Kang launches respectively. Furthermore, we also received recognition from President Halimah Yacob for our direction towards digitalisation in the food distribution landscape.

Supported by:



食物银行获瑞银65万元善款 在宿舍及低收入邻里设自动贩卖机



More food aid for the needy with vending machine, donation schemes



Photo courtesy of Zheng Hua CC

HOT MEALS VENDING

We are proud to announce the second phase of our collaboration with Philips Foundation: the launch of our very first hot meals vending machine. Together with The Singapore Heart Foundation and Kalms Catering Kitchen, we have curated a menu of four delicious, affordable, and healthy meals. These bento meals are blast frozen to preserve their freshness and are dispensed to individual beneficiaries through a freezer vending machine. Once retrieved, our frozen meals can conveniently be reheated for immediate consumption in the microwave heating station located next to the machine.

Low-income households who face difficulty in receiving food aid because of factors such as working odd shifts, are now able to redeem these nutritious meals – fully subsidised by our sponsors – at their convenience.

In line with our goal to promote healthier eating practices nationwide, these meals are also available for purchase by the general public.

Our target for 2021 is to deploy **100 vending machines** at various locations across Singapore, enabling more food-insecure individuals to receive meals whenever they need them.



45,000 people to get free hot meals from void deck vending machines

VENDING MACHINE LOCATIONS

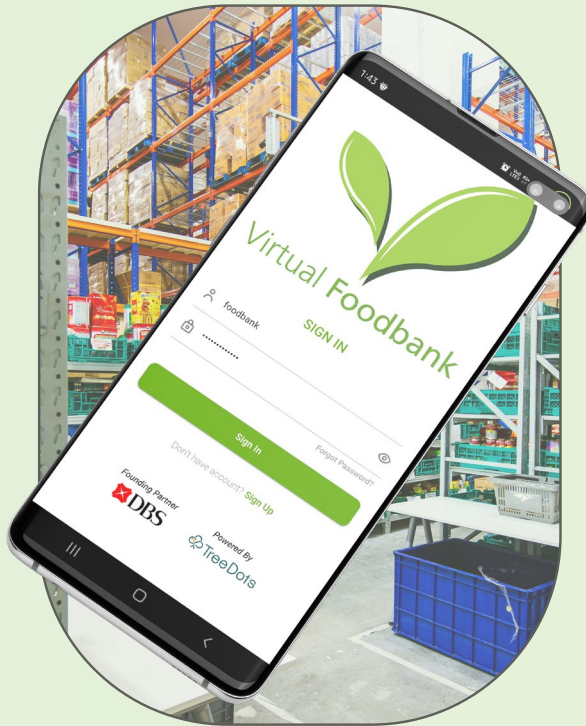
1. Blk 71, Redhill Road, S150071
2. Blk 105, Jalan Bukit Merah, S160105
3. Blk 131, Lor 1 Toa Payoh, S310131*
4. Blk 158, Lor 1 Toa Payoh, S310158 *
5. Blk 544, Bedok North Street 3, S460544
6. Blk 634B, Senja Rd, S672634*
7. Blk 813A, Choa Chu Kang Ave 7, S681813 *
8. Blk 131, Yishun Street 11, S760131
9. Tuas Dormitory
10. The Food Bank Singapore*

*Locations where our nutritious hot meals are available



Photo courtesy of Philips Foundation

VIRTUAL FOODBANKING



The Food Bank Singapore launched the nation's first virtual food banking application last year. This app aims to streamline the donation process for all types of food by matching donor companies with our beneficiary organisations. Potential food donors can upload the type and quantity of food that they would like to donate, and beneficiaries can automatically browse through the available items and order according to their requirements. FBSG then promptly allocates the food and coordinates the delivery digitally. The application also allows us to collect data to better understand our beneficiaries' food needs.

The app, developed in partnership with social enterprise TreeDots, leverages on their current platform and network of food businesses to procure food for beneficiaries. Future upgrades aim to create a circular ecosystem where donors, beneficiary organisations, logistics providers and volunteers can be looped onto a single platform in real-time and on-the-go.

Together with founding partner DBS Bank, who is financing the development of the virtual foodbanking platform, we hope to better facilitate food aid distribution in Singapore.



DBS, Food Bank creating app to streamline food donations



Check Out Our Web App Here

RETAIL PARTNERS



The combined efforts of Dairy Farm International Holdings (Cold Storage and Giant) and NTUC FairPrice Co-Operative sparked a breakthrough in long-term collaborations with F&B retailers. Both collaborations have greatly increased our influx of donations and provided us with a constant, reliable source of good food for our beneficiaries.

NTUC FAIRPRICE CO-OPERATIVE

In addition to our seasonal Festive Food Donation Drives with almost 30 FairPrice stores over the past 2 years, we embarked on a pilot project to collect excess or written-off goods from selected Fairprice outlets. Throughout the year, Fairprice also contributed large amounts of close to expiry items in aims to reduce food wastage.

DAIRY FARM INTERNATIONAL HOLDINGS

The Better Together campaign is our very first partnership with Dairy Farm International Holdings. With 10 Cold Storage and Giant stores onboard, the campaign helps us provide nutritious food options to vulnerable, food-insecure households. In stores, shoppers are encouraged to purchase nourishing food items such as oats, spreads, and UHT milk; which FBSG then distributes to our beneficiary partners.





WORLD FOOD DAY 2020

Commemorating World Food Day has been a part of our culture since our inception. While it passes quietly for most, we see it as an opportunity to create an awareness about the importance of alleviating food insecurity, and to promote sustainability.

Established by The Food and Agriculture Organization (FAO) of the United Nations, World Food Day (WFD) occurs on October 16th every year. During this time, communities, global citizens, non-profit organisations, governments, and businesses come together to celebrate the vision and possibility of a #ZeroHunger future. WFD calls attention to specific missions and advocacy campaigns that promote and support the United Nation's Sustainable Development Goal 2: Zero Hunger.

COVID-19 has driven an increase in the demand for food aid and pushed us towards a global hunger crisis. With many people requesting food assistance for the first time, food banks worldwide have been challenged to meet the demand.

NEARLY 690 MILLION PEOPLE ARE HUNGRY WORLDWIDE, UP 10 MILLION SINCE 2019. THE COVID-19 PANDEMIC COULD ADD BETWEEN 83-132 MILLION PEOPLE TO THIS NUMBER, DEPENDING ON THE ECONOMIC GROWTH SCENARIO.



Photo courtesy of Ministry of Communications and Information

PRESIDENT HALIMAH @ XPACE

To kick-off World Food Day, President Halimah Yacob visited The Food Bank Singapore on October 15, 2020.

Throughout Mdm President's visit, we highlighted our efforts to digitalize our operations. Our co-founders, Nichol Ng and Nicholas Ng, shared about our food distribution programs, our COVID-19 relief efforts, and our big digitalization projects: The Food Pantry 2.0 Vending Machines and the Virtual Foodbanking application. We also demonstrated how beneficiaries can conveniently use our Food Bank cards to redeem food at our vending machines, as well as how we equip our senior employees with technological skills. For example, our 72-year-old delivery driver uses his smart phone to receive delivery route information daily.

The visit ended with a tour of our warehouse facility and an introduction to FBSG's team members, regular volunteers and beneficiary partners.

With a whirlwind year of non-stop initiatives and the scaling up of our operations, Mdm President's visit immensely boosted the team's morale.

Earlier in the year, we also received support from the President's Challenge Fund for our newly planned Food Bank Central Kitchen. The kitchen will have the capacity to produce almost 3,000 healthy and tasty meals daily, and will utilize blast-freezing technology to flash freeze the meals for distribution at our vending machines.

A day after the visit, Mdm President presented The Food Bank Singapore as the winner of the Organisation of Good Award at the President's Volunteer and Philanthropy Awards. Nicholas Ng represented The Food Bank Singapore at the ceremony.

MDM PRESIDENT MEETS THE FOODBANKERS



Photo courtesy of Ministry of Communications and Information



Photo courtesy of Ministry of Communications and Information



Photo courtesy of Ministry of Communications and Information



President Halimah Yacob's Facebook



DRIVE HUNGER AWAY

Every year we challenge ourselves to host innovative events for World Food Day to raise awareness on food insecurity and food waste issues in Singapore.

With safe-distancing measures still in place, we created Drive Hunger Away: a drive-thru event that engaged car clubs to donate and deliver food items to our warehouse.

Drive Hunger Away received a roaring response. 350 cars from 18 different car clubs drove by over the World Food Day weekend. These included exotic, convertible and vintage cars from many makes such as Alfa Romeo and Maserati, as well as larger SUVs like Land Rover and Jeep. With the generosity of our F&B sponsors, the drivers enjoyed grab-and-go coffee from Toby's Estate and BonCafe, sweet treats from Enjoue Bakery, and fruit teas from VietJoy.

We would like to thank everybody involved, volunteers, drivers and sponsors who made this event a success. We received a whopping **35,000kg** of food in three days!



Drivers Unite! Food Bank Singapore Issues
A Rallying Call



CAR CLUB FOOD DONATIONS

Assure Group Insurance (Breakfast Drive by AGI)	2,250kg
Audi R8 & Nissan GTR Owners Club.....	2,774kg
BMW F22 Group.....	1,277kg
Chrysler Jeep Automotive of Singapore PL (Jeep Owner's Club Singapore)	1,463kg
Eagles Car Club.....	546kg
Elantra Avante Club Singapore	1,137kg
Honda Crossroad Club Singapore.....	2,338kg
Jetta Club Singapore.....	697kg
Land Rover Owner's Club	4,777kg
Mercedes C118 Group.....	1,090kg
Outlander Passion Club & SG Alliance	1,635kg
SG Convertible Club.....	687kg
SG Trident.....	951kg
The Serpents' Pit (Alfa Romeo)	3,296kg
Tridente Automobili Pte Ltd (Maserati).....	1,390kg
Tucson Owners Club	788kg

DRIVE HUNGER AWAY
16-18TH OCTOBER
#WORLDFOODDAY2020





FOOD REDISTRIBUTED
1,684,000
 KILOGRAMS

TO OVER 300,000 PEOPLE

370  **BENEFICIARY PARTNERS**

 **VENDING MACHINES**
30

 **BANK BOXES**
108 LOCATIONS

 **FOOD DRIVES**
59

 **FOOD BUNDLES**
27,000

 **VOLUNTEERS**
3500

 **FOOD DONORS**
259

OUR PROGRAMMES

**WE PUT SMILES BACK
ON THEIR FACES**



PETROL STATIONS



SUPERMARKETS



SHOPPING MALLS

BANK BOXES

Our Food Bank donation boxes are deployed around the island to encourage people to donate their excess non-perishable food to help households in need.

Conveniently located in more than **100 public locations** across Singapore, including shopping malls, community hubs and petrol station, our bank boxes are readily accessible to the public. With the support of Shell stations, **40 locations** now also offer **24/7** accessibility



Drop off your Donations Here

TYPES OF FOOD YOU CAN DONATE

DEPOSIT THE FOLLOWING ITEMS HERE:

- NOODLES**
EG: RICE VERMICELLI, INSTANT NOODLES, PASTA
- SNACKS**
EG: CREAM CRACKERS, SWEETS, CHOCOLATE, CHIPS
- DRIED FOOD**
EG: DRIED FRUITS, BEANS, VEGETABLES, SEAFOOD

DEPOSIT THE FOLLOWING ITEMS HERE:

- BEVERAGES & OTHERS**
EG: UHT OR POWDERED MILK, MILK, TEA, COFFEE

Please drop off your food items/beverages gently into the box to prevent any damages

DEPOSIT THE FOLLOWING ITEMS HERE:

- RICE**
- SPREADS & SUGAR**
EG: KAYA, FRUIT JAMS, PEANUT BUTTER, SUGAR
- OIL**

DEPOSIT THE FOLLOWING ITEMS HERE:

- CANNED FOOD**
EG: CANNED SEAFOOD, MEAT, VEGETABLES, FRUITS, SOUP
- SAUCES**
EG: TOMATO SAUCE, CHILLI SAUCE, SOY SAUCE
- SEASONINGS**
EG: SALT, PEPPER, CHILLI POWDER, CHICKEN STOCK



FOOD DRIVE

Food drives provide a constant source of food donations for The Food Bank Singapore. We encourage schools and corporates to collect food throughout the year to help support our various programs.

However, the suspension of physical attendance in both schools and offices during the pandemic made it difficult for such groups to organise external activities. This resulted in a 50% drop in the number of food drives hosted in 2020. In response to these measures, we recommended donors to conduct virtual fundraisers and engage online grocers or suppliers to deliver food donations to us.

A total of **59 Food Drives** were organised with us in 2020. This enabled us to continuously supply food to the people in need.



FRESH FOOD TRUCK

Fresh Food Truck plays a vital role in promoting healthy eating among our beneficiaries, while simultaneously reducing the amount of fresh produce that is wasted throughout the supply chain.

To minimise the movements and interactions of volunteers, we reinvented the programme by working with wholesalers to collect fruits and vegetables directly from their warehouses, instead of canvassing at the Pasir Panjang Wholesale Market.

Marina Bay Sands has been a long-standing partner of our Fresh Food Truck programme. They contributed **15 tonnes** of perishable food when circuit breaker kicked in and sponsored our Fresh Food Truck vehicle.

In 2020, we organized 11 activities and distributed **19,529kg** of fresh produce.





JOY IN EVERY BUNDLE

Our Joy In Every Bundle programme relies heavily on corporate donors to pledge, pack and distribute individual food bundles directly to households in need.

Due to the restrictions imposed on gathering during COVID-19, we experienced an 80% drop in corporate bundle sponsorship and participation. Concurrently, the requests for food rations increased exponentially. To help us distribute the food to beneficiaries, we reached out to logistics partners such as Amazon Flex and DBS Limousines, who readily offered their services to ensure food bundles were delivered promptly to the beneficiaries.

In hopes to end 2020 on a high note, we launched a special food bundle during the festive season: Jolly Kits. Our Jolly Kits consisted of special food items as well as a few party props to lift everyone's spirits and bring joy to the beneficiaries.

A total of **27,000 food bundles** were pledged in 2020. While this number decreased compared to previous years, we supplemented beneficiaries with our other food aid programs, such as emergency food rations during the Circuit Breaker and the Food Pantry 2.0 vending machine programme.



Pledge a food bundle today!



JUNIORS CLUB

Our Food Bank Juniors Club encourages volunteerism from a young age and is a great way for kids to learn more about food waste issues and food insecurity. The programme aims to foster a space where children can learn to be socially responsible.

During the Circuit Breaker, Juniors Club activities were put on hold. As schools shifted to home-based learning, we hoped to continuously engage the young ones while they remained at home. We launched a seven-day social media challenge for Junior Foodbankers to learn simple tips on adopting healthy eating habits.

When we entered Phase 3, we took necessary precautions to ensure the safety of all volunteers and limited group activities to eight people. During this time, Junior Foodbankers had the opportunity to participate in many hands-on activities at our warehouse, such as sorting food, checking expiry dates, and packing bundles for our beneficiaries. We organised a total of **33 Juniors Club activities** in 2020, involving over 200 families.



THE PEOPLE

**WE NEED
YOUR HELP!**



VOLUNTEERS

2020 was challenging as our operations were pushed to scale up quickly due to an increase in demand for food. Our volunteers were instrumental in ensuring that our beneficiaries received daily cooked meals, emergency rations and food bundles in a timely manner.

Various activities such as lending a hand at our warehouse, pledging and distributing food bundles to those in need, or helping to top up our vending machines are some of the ways you can help us. Companies and schools can also engage us for CSR engagement initiatives and school VIA projects.

We are also on the lookout for passionate, regular volunteers to be our Food Bank Ambassadors. You can represent us by facilitating our activities, promoting sustainability and advocating to end food insecurity.



Sign up here today!

A WORD FROM OUR VOLUNTEERS



I joined The Food Bank Singapore as a volunteer driver in early 2016. As an aircrew, I wanted to find something meaningful to do on my days off. I've always enjoyed driving, and was happy to find an opportunity to do something I liked which would also benefit others. During school holidays, my daughters would join me on the collection and delivery runs.

Just after the Circuit Breaker was announced, The Food Bank Singapore embarked on the COVID-19 Feed the City initiative. With no flights on my roster, and thankful to still be employed and fit to work, I offered to help with daily deliveries for both lunch and dinner. It is heartening to see so many others in Singapore step forward during these uncertain times.

Tan Jek Liang



SINGAPORE INTERNATIONAL AIRLINES PILOTS

170 Pilots, serving 219 households in four regions, delivered 42,913 meals. Every crisis can bring out the best in us. Our biggest challenge was safeguarding SIA's operations from cross-infections. We carefully segregated into teams and strictly enforced safe distancing measures. COVID-19 fostered teamwork through the selfless contributions from the foodbankers, pilots and their families.

We are proud to be among the front-liners who served the less fortunate. The smiling faces of families we assisted light up our lives. We will always remember this meaningful time spent together.

Captain Yang Siew
Air Line Pilots Association
Singapore (ALPA-S)



FOODBANKERS 2021



Syazwana Binte Kamarshah, Ng Weiming, K. Vidiya Sree



Jameson Chow



Sophia Law, Audrey Wong



Heng Yam Chua, Andrew Low, Wong Moon Hin



Jessie Tan, Margarita Seah, Jeremy Sim



Mavis Lee, Rachel Wang

BOARD OF DIRECTORS 2021



Nicholas Ng



Nichol Ng



Wong Hsien Loong



Phillip Carter



Goh Chong Meng



Koh Chaik Ming

“
Food insecurity is a real threat to our community; being part of The Food Bank Singapore and helping to make a difference is a great feeling. Especially during these turbulent times, nothing is more fulfilling than improving the lives of others by helping to ensure that food is on the table every day.
”

Christophe Megel



“
The need for food goes beyond a good meal. Realising that there are still families out there in Singapore facing a shortage of food daily, I felt a burden in my heart to do something in the smallest way. I am honoured to be on board The Food Bank Singapore together with Co-Founders, Nichol and Nicholas Ng, as well as their inspiring team of Foodbankers when they champion the cause, especially in an unusually challenging year like 2020.
”

Jean Tan

“
I could not be more proud of the work executed by The Food Bank Singapore. During this unusual year, the team has surpassed the limits of what we thought possible in the battle against food insecurity in Singapore. I feel privileged to work with such an incredible group.
”

Olivier Legrand



WHAT'S NEW

**WE MUST
INNOVATE**

THE HUNGER REPORT UPDATE

Following the successful publication of *The hunger report: An in-depth look at food insecurity in Singapore*, The Food Bank Singapore recommissioned a follow up study on food insecurity. *In the wake of COVID-19: Bridging food support gaps experienced by food insecure families*, explores whether, in the aftermath of the COVID-19 pandemic, families who were already food insecure would face greater challenges in having their food needs met adequately.

The proposed study will provide an updated food insecurity status report on the previously identified food-insecure families in the first report. Furthermore, it will deep dive into profiling the specific support requirements of these food-insecure families. An intervention in the form of a food needs assessment will also be administered to connect households to appropriate food sources.

By further understanding how circumstances and food needs have changed during the pandemic, we hope to be better equipped to serve the community effectively.



THE FOOD BANK ACADEMY

Food banking started in the 1960s and is a proven solution for nourishing communities through unified action from different stakeholders.

Since our founding in 2012, The Food Bank Singapore has grown exponentially. Throughout this time, we have learned how to create innovative and effective solutions in the fight against hunger.

Using our expertise in food banking, we strive to be the model food bank in the region. We will work with new food banks in neighbouring countries to provide training and help improve their operations.

Through The Food Bank Academy, we hope to extend our knowledge in operations management, volunteer engagement and beneficiary outreach to help organizations in neighbouring countries build a better society. Additionally, at the local level, The Food Bank Academy will facilitate learning discussions for students, visiting partners, and institutions seeking to further their knowledge on food banking.



COLLABORATION WITH FAMILY BUSINESS NETWORK



We are grateful to establish our collaboration with The Family Business Network Asia (FBN), a private not-for-profit organisation representing family businesses across the world. FBN aims to integrate old wisdom, with new skills and knowledge in a practical context.

FBN has dedicated its support to capacity development at FBSG. We are grateful for FBN's efforts to help enhance our volunteer programme, as well as their generous sponsorship to fund an additional van to improve our logistical capability.

THE FUTURE OF BANK CARDS

Food Bank Cards were initially introduced to give beneficiaries access to our vending machines. Each Bank Card allows an individual to redeem 50 credits worth of food every month, which equates to almost one meal a day. In 2020, we released **5,000 cards** to beneficiaries.

In 2020, The Food Bank Singapore realised that better food options are lacking in charity food distributions.

In line with our goal to provide beneficiaries the ability to manage their food choices according to their specific needs, we are working to have the Bank Cards accepted at other locations, such as F&B establishments and retail stores. These additional locations will also allow families to celebrate special occasions at F&B establishments that they previously may not have an opportunity to dine at.

As such, we were on the lookout for like-minded partners who could enhance our Bank Card programme. Fei Siong Group is our pilot partner for this initiative. Our collaboration will enable the use of our Food Bank Cards at over 150 eateries across the island. We hope this partnership will pave the way for other food companies to come onboard this programme.





MASAK MASAK WITH THE FOOD BANK SINGAPORE

With **10.4%** of Singaporean households facing food insecurity, FBSG aims not only to fill tummies, but also to supply households with nutritious food and equip them with the skills and knowledge to prepare healthier meals.

In partnership with Philips Foundation, who has sponsored kitchen equipment – food processors, juicers, steamers, and all-purpose cookers— we will be launching a series of cooking demo classes at our new Demo Kitchen space! Invited chefs will guide our beneficiaries through interesting recipes to prepare nutritious meals on a shoestring budget. This will encourage households to adopt healthier eating habits and to minimise potential health risks.



**A HEARTFELT
THANK YOU**

**LET'S END FOOD
INSECURITY TOGETHER**

DONORS & SPONSORS

ABERDEEN ASSET MANAGEMENT CHARITABLE FOUNDATION
ACCESS ELECTRICAL PTE LTD
ACTIVESG TENNIS ACADEMY
ADISSEO ASIA PACIFIC PTE LTD
ADM ASIA-PACIFIC TRADING PTE LTD
AGILENT TECHNOLOGIES
AGROCORP INTERNATIONAL PTE LTD
THE AKAMAI FOUNDATION
ALBOURNE PARTNERS (SINGAPORE) PTE LTD
ALCHEMIST PTE LTD
ALLIANZ GLOBAL INVESTORS SINGAPORE LIMITED
ALLIANZ SE INSURANCE MANAGEMENT ASIA PACIFIC
ALMAC PHARMACEUTICAL SERVICES PTE LTD
AMGEN SINGAPORE MANUFACTURING PTE LTD
ANGLO AMERICAN FOUNDATION
APPLIED MATERIALS SOUTH EAST ASIA PTE LTD
ASCENDER HCM PTY LTD
AVIVA LTD
BAKER & COOKS PTE LTD
BALYASNY ASSET MANAGEMENT (SINGAPORE) PTE LTD
BANK OF AMERICA
BARCLAYS BANK PLC SINGAPORE BRANCH
BARCLAYS EXECUTION SERVICES LTD
BB IN TECHNOLOGY CO LTD
BDO CORPORATE SERVICES PTE LTD
BEAM SUNTORY ASIA PTE LTD
BEARING POINT SOFTWARE SOLUTIONS PTE LTD
BINCHO RESTAURANT PTE LTD
BITTITAN SG PTE LTD
BLACK OUT AGENCY
BLOOMBERG SINGAPORE PTE LTD
BNY MELLON
BRIDGESTONE TYRE SALES SINGAPORE PTE LTD
BRIGHT FUNDS FOUNDATION
BURNT ENDS RESTAURANT PTE LTD
CAMFIL SINGAPORE PTE LTD
CAPITALAND HOPE FOUNDATION
CARROTSTICKS AND CRAVINGS PTE LTD
CARROTSTICKSNCRVINGS PTE LTD
CAXIBANK AG
CENTURY LINK TECHNOLOGY SINGAPORE PTE LTD
CHLORIDE EASTERN LIMITED
CHRYSLER JEEP AUTOMOTIVE OF SPORE PTE LTD
CISCO SYSTEMS (USA) PTE LTD
CISTECH INTERNATIONAL PTE LTD
CLIMATE FUND ADVISERS PTE LTD
CLUB 21 PTE LTD
CREDIT SUISSE AG HONG KONG BRANCH
CTBC BANK CO LTD
CURE RESTAURANT PTE LTD
CYS GLOBAL REMIT PTE LTD
DANONE ASIA PTE LTD
DANONE ASIA PTE LTD
DATAIKU PTE LTD
DBS BANK LTD
DE BEERS AUCTION SALES SINGAPORE PTE LTD
DELOITTE & TOUCHE LLP
DENTONS RODYK & DAVIDSON LLP
DIAGEO SINGAPORE PTE LTD
DOVER COURT ASSOCIATION
DULWICH COLLEGE
DUNMAN HIGH SCHOOL
EASTWARD MARKETING PTE LTD
ECHOINOX
ECOLAB PTE LTD
EDRINGTON SINGAPORE PTE LTD

EDWARDS LIFESCIENCES FOUNDATION
ELECTROLUX S.E.A PTE LTD
ENRICHMENT TEAM PTE LTD
ETONHOUSE PRE-SCHOOL PTE LTD
EUROMONITOR INTERNATIONAL (ASIA) PTE LTD
FACTORY MUTUAL INSURANCE CO
FACTSET SINGAPORE PTE LTD
FDT GROUP MARKETING SOCIETY (SINGAPORE)
FIELD CATERING & SUPPLIES PTE LTD
FIELDCREST ENTERPRISE
FIS GLOBAL SINGAPORE
FISH & CO RESTAURANTS PTE LTD
FMC AGRO SINGAPORE PTE LTD
FRASERS PROPERTY RETAIL MANAGEMENT PTE LTD
GEMS WORLD ACADEMY (SINGAPORE) PTE LTD
GIC PTE LTD
GIVAUDAN SINGAPORE PTE LTD
GOLDMAN SACHS (SINGAPORE) PTE LTD
GRAIN PTE LTD
HAVI GLOBAL SOLUTION (ASIA PACIFIC) LLC
HGD PTE LTD
HOE BEE FOUNDATION
HONG LEONG FOUNDATION
HUGO BOSS SOUTH EAST ASIA PTE LTD
HWA CHONG INTERNATIONAL SCHOOL
HWA CHONG JUNIOR COLLEGE ALUMNI
IDV CONCEPTS ASIA PTE LTD
IFAST CORPORATION LTD
IL LIDO PTE LTD
IMCD SINGAPORE PTE. LTD.
IMMIGRATION & CHECKPOINT AUTHORITY
INEOS STYROLUTION APAC PTE LTD
INNOVEND PTE LTD
INTERNATIONAL WOMENS FUND
IPPPA PTE LTD
ISS (IS) PTE LTD
ISS PRIMARY SCHOOL
JACQBAKES
JC TAPAS BAR PTE LTD
JOHN DEERE ASIA (SINGAPORE) PTE LTD
JUST ONE EARTH ECO ALLIANCE
KAMPONG GLAM CITIZEN'S CONSULTATIVE
KIDS 21 PTE LTD
KSL CORPORATE SERVICES PTE LTD
KULICKE & SOFFA PTE LTD
LADIES CIRCLE (SINGAPORE)
LE CHAMP (SOUTH EAST ASIA) PTE LTD
LEARNING VISION @ WORK PTE LTD
LENG YAN GENERAL SERVICES & SUPPLIER
LEVEL 33 PTE LTD
LIFE BLISS FOUNDATION (SINGAPORE)
LION EATS FISH (DEARBORN)
LLOYD'S OF LONDON (ASIA) PTE LTD
MAJESTIC CUISINE PTE LTD
MAJESTIC SEAFOOD PTE LTD
MANULIFE (SINGAPORE) PTE LTD
MAPLETREE INVESTMENTS PTE LTD
MARINA BAY SANDS PTE LTD
MARKEL INTERNATIONAL SERVICES
MARKET GRILL PTE LTD
MAYBANK SINGAPORE LTD
MEDIACORP PTE LTD
MERRILL LYNCH GLOBAL SERVICES PTE LTD
METRIXLAB SINGAPORE PTE LTD
MICHELIN ASIA (SINGAPORE) CO PTE LTD
MICRON SEMICONDUCTOR ASIA OPERATIONS

MICRON TECHNOLOGY INC
MINDCHAMPS PRESCHOOL @ JUNCTION 10 PTE LTD
MUFG FUND SERVICES (SINGAPORE) PTE LTD
MYNAH CUISINE PTE LTD
NATHALIN SHIPPING PTE LTD
NATIONAL INSTITUTE OF EDUCATION
NATIONAL JUNIOR COLLEGE
NESTLE SINGAPORE PTE LTD
NETLINK MANAGEMENT
NEW CREATION CHURCH
NORTH I PTE LTD
NUTURESTARS PTE LTD
OAKTREE CAPITAL MANAGEMENT LP
OCTAVA FOUNDATION LIMITED
OPENTEXT (ASIA) PTE LTD
ORANGE COUNTY COMMUNITY
PARTNERS GROUP (SINGAPORE) PTE LTD
PEARL ASIA PACIFIC PTE LTD
PIMCO ASIA PTE LTD
PLAIN VANILLA BAKERY PTE LTD
PLATINUM EQUITY ADVISORS INTERNATIONAL
PRAMERICA FINANCIAL ASIA HEADQUARTERS PTE LTD
PWC SINGAPORE FOUNDATION
RAHMATAN LILALAMIN FOUNDATION
RE & S ENTERPRISES
RESTAURANT 21-BTS PTE LTD
RESTAURANT MAJESTIC PTE LTD
RESTAURANT ZEN PTE LTD
SAGE FOUNDATION
SALTED AND HUNG
SAVITAR PTE LTD
SEMBCORP INDUSTRIES LTD-SUT
SENG CHOON ENGINEERING PTE LTD
SENTOSA BEACH RESORT PTE LTD
SENTOSA DEVELOPMENT CORPORATION
SERAYA ENERGY PTE LTD
SHANGRI-LA'S RASA SENTOSA RESORT & SPA, SINGAPORE
SHELL EASTERN PETROLEUM (PTE) LTD
SHOW WILD PTE LTD
SILICON LABORATORIE INTERNATIONAL PTE LTD
SING FOR SINGAPORE
SINGAPORE AERO ENGINE SERVICES PTE LTD
SINGAPORE MARITIME FOUNDATION
SINGAPORE MEDICAL STUDENTS ASSOCIATION (INTERNATIONAL)
SINGAPORE PRECIOUS METALS EXCHANGE PTE LTD
SINGAPORE STRAITS WINE PTE LTD
SPECTRUM PRESS INTERNATIONAL PTE LTD
SPENCER STUART
SPORTFIVE ASIA PTE LTD
STICHTING PHILIPS FOUNDATION
STRAITS CLAN
S-WORD EVANGELICAL FREE CHURCH
TAKE-TWO ASIA PTE LTD
TATE & LYLE ASIA PACIFIC PTE LTD
TEMASEK FOUNDATION
THE ASIA REPORT
THE COMMUNITY FOUNDATION OF SPORE
THE DANDY PARTNERSHIP PTE LTD
THE GLOBAL FOOD BANKING NETWORK
THE HONGKONG AND SHANGHAI BANKING CORP
THE PROVIDORE SINGAPORE PTE LTD
THE WHOLE KITCHEN PTE LTD
THE WOK PEOPLE PTE LTD
TOYDLER
TRANSPOREON GROUP ASIA PACIFIC PTE LTD
TREND MICRO (SINGAPORE) PTE LTD

TRINSEO HOLDINGS ASIA PTE LTD
TYK TECHNOLOGIES PTE LTD
UBS AG SINGAPORE BRANCH
UBS OPTIMUS FOUNDATION
VEGA FOODS CORP PTE LTD
VERITAS STORAGE (SINGAPORE) PTE LTD
VERZTEC CONSULTING PTE LTD
VISTRA CORPORATE SERVICES (SEA) PTE LTD
VITOL FOUNDATION
VMWARE FOUNDATION
WINE ADVOCATE PTE LTD
WORLDWINES 121 PTE LTD
XIN MIN PRIMARY SCHOOL
YOKOGAWA ENGINEERING ASIA PTE LTD
YUM! ASIA FRANCHISE PTE LTD
YUM! BRANDS FOUNDATION
ZHONG GUO FENG PTE LTD

FOOD DONORS

AGROCORP INTERNATIONAL PTE LTD
 AH MAH HOMEMADE CAKE SINGAPORE
 AMAZON SINGAPORE
 ANGELINA SINGAPORE
 AREES WATER PTE LTD
 ASC SINGAPORE HOLDINGS PTE LTD
 AUSTRO FOODS PTE LTD
 BAKER & COOK PTE LTD
 BAN CHOON MARKETING PTE LTD
 BANK OF AMERICA
 BEDOK SOUTH SECONDARY SCHOOL
 BGO SINGAPORE
 BITTITAN SG PTE LTD
 BOSTON CONSULTING GROUP
 BOUSTEAD SINGAPORE LTD
 BRIGHTON MONTESSORI
 BUSY BEES SINGAPORE PTE LTD
 CAMPBELL SOUP SOUTHEAST ASIA (SINGAPORE BRANCH)
 CAPEN MARKETING PTE LTD
 CELANESE PTE LTD
 CENTURY LINK
 CHANGI AIRPORT GROUP
 CHEW'S AGRICULTURE PRIVATE LIMITED
 CHIN GUAN HONG (SINGAPORE) PTE LTD
 CHRYSLER JEEP AUTOMOTIVE OF SINGAPORE PTE LTD
 CHUAN SENG LEONG PTE LTD
 CMM MARKETING MANAGEMENT PTE LTD
 COCOBA PTE LTD
 COLD FRONT CO. PTE LTD
 COMPASS GROUP (SINGAPORE) PTE LTD
 CREATIVE EATERIES PTE LTD
 DAIRY FARM SINGAPORE AND SOUTH EAST ASIA
 DBS BANK LTD
 DELIFRANCE SINGAPORE PTE LTD
 DKSH SINGAPORE PTE LTD
 DOLE ASIA HOLDINGS PTE LTD
 ESPRIT HOLDINGS LIMITED
 F&N FOODS PTE LTD
 FAIRMONT SINGAPORE
 FOODGNOSTIC PTE LTD
 FOODXSERVICES INC PTE LTD
 FRASERS PROPERTY LIMITED
 FRIESLANDCAMPINA SINGAPORE PTE LTD
 FRUIT & VEGETABLE SOLUTIONS PTE LTD
 GOBBLER SHOP PTE LTD
 GREEN CAPSULE PTE LTD
 GREEN CG PTE LTD
 GROCERY LOGISTICS OF SINGAPORE PTE LTD
 H&H SWISS PHARMA
 HANBAOBAO PTE LTD
 HARD ROCK CAFE SINGAPORE
 HEALTH PROMOTION BOARD
 HOLY INNOCENTS' HIGH SCHOOL
 HOME & HEALTH DISTRIBUTORS (PTE LTD)
 HOME'S FAVOURITE PTE LTD
 HWA CHONG INSTITUTION
 IGLESIA NI CRISTO (CHURCH OF CHRIST) ORGANIZATION
 IKANO PTE LTD
 INDOFOOD NUTRITION
 INTERCONTINENTAL SINGAPORE
 INTERFLOUR GROUP
 ISS INTERNATIONAL SCHOOL PTE LTD
 J.O.E ECO ALLIANCE
 JJ-SINGAPORE SALES & MARKETING PTE LTD
 JOYOUS BREW
 KAIMAY TRADING PTE LTD

KAISER FOODS (SINGAPORE) PTE LTD
 KINDER NURTURE
 KINGSMEN GLOBAL PTE LTD
 KOVAN DISTRIBUTORS PTE LTD
 LAGARDÈRE TRAVEL RETAIL SINGAPORE PTE LTD
 LEE YIT HUAT TRADING
 LES AMIS GROUP
 LIMWOOD GROUP PTE LTD
 LIVFRESH PTE LTD
 LOUISIANA QSR PTE LTD
 M.TECH HOLDINGS PTE LTD
 MARINA BAY SANDS SINGAPORE
 MARYLEBONE GROUP
 MAXIM INTEGRATED PRODUCTS INC
 MAZARS LLP
 MEOD FARM
 MILLENNIA INSTITUTE
 MIMS PTE LTD
 MINISTRY OF DEFENCE
 MINISTRY OF FINANCE
 MR BAZAAR PTE LTD
 NANDO'S CHICKENLAND SINGAPORE PTE LTD
 NASPAC MARKETING PTE LTD
 NATIONAL ENVIRONMENT AGENCY
 NATIONAL UNIVERSITY OF SINGAPORE
 NATURAL FRUITS & DRINKS PTE LTD
 NATURE ONE DAIRY PTY LTD
 NAUTICAL GROWTH PTE LTD
 NESTLE SINGAPORE PTE LTD
 NETFLIX INC.
 NOEL GIFTS INTERNATIONAL LTD
 NORMA GROUP ASIA PACIFIC HOLDING PTE LTD
 NTUC FAIRPRICE CO-OPERATIVE LTD
 OLLELLA PTE LTD
 OSTERHASE PTE LTD
 PALELAI BUDDHIST TEMPLE
 PAR CORPORATION (S) PTE LTD
 PEI TONG PRIMARY SCHOOL
 PLAIN VANILLA BAKERY PTE LTD
 PRIMA FOOD PTE LTD
 PS FOOD & BEVERAGE PTE LTD
 RAFFLES GIRLS PRIMARY SCHOOL
 RED MART LIMITED
 SANSEAN GLOBAL PTE LTD
 SATS LTD
 SENGKANG TRADING ENTERPRISE
 SEPHORA DIGITAL SEA PTE LTD
 SHANGRI-LA'S RASA SENTOSA RESORT & SPA, SINGAPORE
 SHELL EASTERN PETROLEUM PTE LTD
 SHENG SHENG F&B INDUSTRIES PTE LTD
 SINGAPORE AIRLINES
 SINGAPORE POLYTECHNIC
 SIS'88 PTE LTD
 SODEXO SINGAPORE PTE LTD
 SONNAMERA PTE LTD
 STANDARD CHARTERED BANK (SINGAPORE) LIMITED
 STRAITS PRESERVES SINGAPORE
 TC IMPORT & EXPORT PTE LTD
 THE LITTLE RICE COMPANY
 THE UGLY CAKE SHOP
 THE WHOLE KITCHEN
 THONG CHEW FOOD INDUSTRIES
 THONG SIEK FOOD INDUSTRY PTE LTD
 TO GO MICRO KITCHENS ASIA PTE LTD
 TONG GARDEN FOOD (SINGAPORE) PTE LTD
 TONG SENG PRODUCE PTE LTD
 UHRENHOLT A/S

VEGA FOODS CORP PTE LTD
 VEGETARIAN WORLD FOOD PTE LTD
 VERITA HEALTHCARE PTE LTD
 VERMILION GROUP PTE LTD
 VICTORIA JUNIOR COLLEGE
 VIVOCITY
 WABI-SABI SG PTE LTD
 WSP CONSULTANCY PTE LTD
 YLF MARKETING (S) PTE LTD
 ZZANDR 360 PTE LTD

KEEP INFORMED ABOUT OUR LATEST INITIATIVES, HAPPENINGS AND IMPACT IN THE COMMUNITY!



Facebook



Instagram

FOLLOW US!



LinkedIn



Youtube

PLEDGE A DONATION TODAY TO END FOOD INSECURITY!



Giving.sg



During this period of crisis, many people lost their businesses, jobs and sense of security.



At a time when many felt worried they didn't have enough, every person who stepped forward to give is a hero and an inspiration to us.

LET THE FEEDING CONTINUE

