

Building Bridges, Strengthening Communities

ANNUAL REPORT

2024

Combating food insecurity is a shared responsibility

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VISION & MISSION

The objects for which the company is established: Formation of a food bank or foodbank that distribute mostly donated food to a wide variety of agencies, non-profit community or government agencies, including but not limited to food pantries, soup kitchens, homeless shelters, orphanages and school

VISION

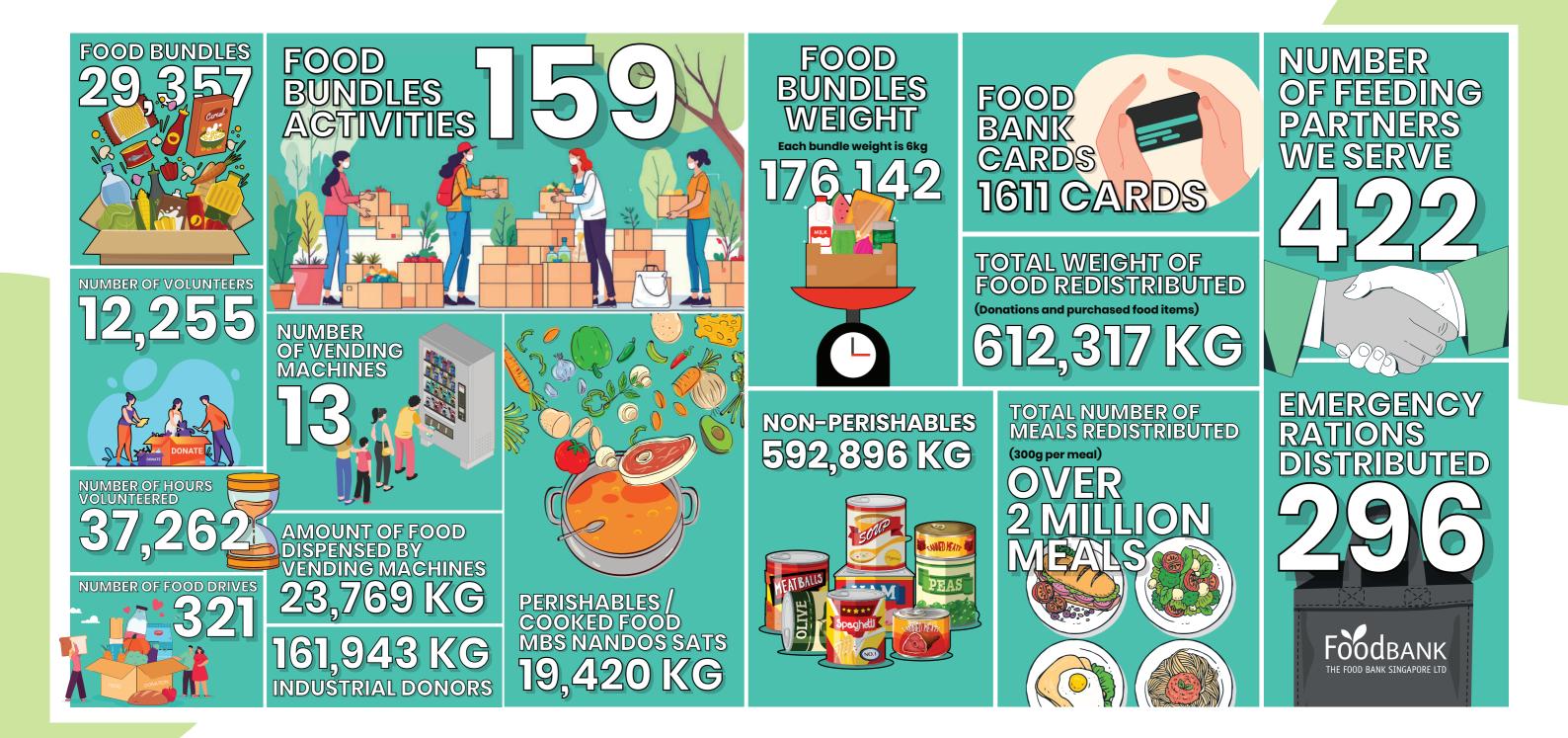
Our vision is to be the prevailing centralised coordinating organisation for all food donations and to play a key role in the reduction of food wastage and food insecurity.

MISSION

To End Food Insecurity in All Forms in Singapore.



About Us 2024 Impact at a Glance



Chairman's Message

From embracing more technology to overhauling our team, we will leave no stones unturned to achieve our vision of ending hunger in Singapore

From embracing more technology to revitalizing our team structure, we will leave no stone unturned in our quest to achieve our vision of ending hunger in Singapore. With the rising cost of living creating additional pressures on vulnerable communities, our mission has never been more urgent or necessary.

It's been 12 remarkable years since we established The Food Bank Singapore in 2012. What began as a simple idea of redirecting excess from the supply chain to those in need has evolved into a movement far greater than we initially imagined. Our voice as an advocate has grown stronger through the years, matched only by our unwavering determination to address the pressing issues on the ground.

On this note, I would like to share that this will be my final message as Chairperson in our annual report. Come next year, we will welcome a new chair who will be tasked to bring our vision to greater heights. However, do not fret, this is not good-bye as Nicholas and I will move on to the newly set up Advisory Council, where we will continue to guide the organization toward our shared goal of a hunger-free Singapore.

As I reflect on this extraordinary journey, my heart overflows with gratitude.

Hello everyone,

2024 was a year of reflection, gratitude and transformation. New directors were added to our board, and we will continue to onboard more passionate individuals who can empower us to tackle food insecurity in Singapore effectively.

We welcomed our new Executive Director, Mr. Arthur Chin, as we embarked on our journey in continuing to professionalize the work that we do.

The Good Samaritan bill was finally passed in Parliament, though its real impact is still yet to be seen. Nonetheless, it sets the stage for NGOs like us to advance our mission with greater confidence and reach.

Chairman

Nichol Ng Wee Teng

Like many charities coming off a high from Covid-support, we battled numerous challenges as volunteers and funders scaled back on their involvement. As we navigate an uncertain geopolitical and economic world order, The Food Bank Singapore is stepping up to review the gaps in the social safety net to ensure that no one is left behind.

Building a cohesive community through the development of stronger networks remains a top priority—no man is an island, and challenges are invariably better tackled through collective effort. To our visionary board members and dedicated food bankers whose relentless efforts have shaped our organization's growth, your commitment has been the foundation of our success.

To our countless volunteers and generous donors who have stood by us with unwavering support through both triumphs and challenges, you embody the spirit of community we strive to build.

And to our beneficiary partners and agencies who bring profound meaning to our work by connecting resources with those in need, you transform our mission into tangible impact every single day.

It has indeed been a remarkable and rewarding journey, one that we will cherish for many years to come. As we look to the future, I remain convinced that with this extraordinary network of compassionate individuals united in purpose, The Food Bank Singapore will continue to transform lives and strengthen our nation's social fabric for generations to come.

Let the Feeding Begin,

Nichol <u>Ng</u> Wee Teng Your Forever FoodBanker

Message from the Executive Director



Dr Arthur <u>Chin</u> In Sing

Executive Director Appointed to position since 29 April 2024

It has been both humbling and inspiring to witness the everyday dedication of our team, volunteers and partners.

As the new Executive Director of The Food Bank Singapore, having stepped into the role at the end of April 2024, I am honoured to share this reflection on a year marked by meaningful progress, deepened partnerships, and a collective spirit of care.

I would first like to acknowledge the contributions of Mr Ian Butler, who served in this role before me. His steady leadership has helped lay a strong foundation, and I am grateful for the opportunity to carry the mission forward.

It has been both humbling and inspiring to witness the everyday dedication of our team, volunteers and partners. On behalf of everyone at The Food Bank Singapore, I want to express how deeply we value the privilege of serving vulnerable members of our community. Each food bundle we deliver is more than a meal; it is a gesture of dignity, a sign of solidarity, and a step towards building a more inclusive and sustainable Singapore.

While our core work lies in the re-distribution of food, our mission extends far beyond that. We are deeply committed to advocacy, changing the way our society thinks about food waste, hunger, and shared responsibility. Through school programmes, youth engagement, and meaningful CSR initiatives, we are working to nurture a generation of Singaporeans who are more aware, more compassionate, and more equipped tostrive for a strong future.

This year, we achieved several important milestones that we're truly proud of.

- Impact: We distributed 612 tonnes of food

 enough for more than 2 million meals to support
 those in need across our community.
- Health and Safety: Keeping our staff safe and well remained a top priority for the Board and management. Several team members completed bizSAFE training, and we commissioned a health and safety review across our warehouse, office operations, and volunteer activities. This reinforces our commitment to ensuring that everyone who works with The Food Bank Singapore returns home safely.
- Compliance: We also took the opportunity to review and strengthen several of our internal policies. These updates have helped improve our operations and reflect our continued focus on compliance, care, and ongoing improvement in everything we do.

Partnerships: The Food Bank Singapore
was selected for the Sands Cares Accelerator
programme, which offers multi-year mentorship
and funding to help non-profits scale their impact.
Additionally, we collaborated with Hyundai Motor Group
Innovation Centre Singapore, distributing freshly grown
vegetables from their vertical farm to our beneficiaries.
We were also honoured to be selected by Morgan
Stanley under their Tech for Good initiative. Through
this, we are developing a new platform that allows
small F&B operators to easily donate their excess food,
unlocking a new channel of support and expanding the
culture of giving within the business community.

I would like to take this opportunity to thank Nichol and Nicholas Ng, the founders of The Food Bank Singapore. Their vision and commitment have inspired countless others and set the tone for all that we strive to achieve today. I also extend my heartfelt appreciation to our current Board of Directors – Chaik, Cindy, Gary, and Rahul, for their wise counsel, generosity of time, and unwavering belief in our mission. Your time, expertise, and care have made an immeasurable difference.

To all our donors, partners, and volunteers: thank you. Your generosity, whether in time, financial resources, or advocacy, is what sustains us. It is because of you that we can deliver food, hope and dignity to those who need it most. Every hour volunteered, every dollar donated, every voice raised in support of our cause brings us closer to a Singapore where no one goes hungry, and no food is wasted.

Two reflections continue to guide me in this work. First, how can we truly call ourselves a sustainable and equitable society if we continue to waste food while others go without? And second, what more can we do to empower our youth to lead with empathy, to care boldly, and to act collectively?

These questions will continue to shape our vision and efforts in the year ahead. Thank you for walking this journey with us, and for believing in what we do. Together, let us build a kinder, more food-secure Singapore for all.

Looking ahead to 2025

As an Institution of a Public Character (IPC), The Food Bank Singapore recognises that fundraising is not only a key source of income but also a strategic priority to ensure we are able to carry out our mission of building a food secure Singapore. For the upcoming financial year, we aim to raise approximately \$3 million through a three-pronged approach: (i) development of CSR initiatives where funds are raised to directly support our operations, (ii) ticketed engagement activities such as the Juniors

Club that build awareness while contributing financially, and (iii) applications for both ringfenced and nonringfenced grant opportunities.

While our core mission remains unchanged, 2025 marks Singapore's SG60 celebrations. Looking ahead, we are preparing to launch a new initiative focused on communal dining for the elderly – creating welcoming spaces where seniors can come together, share meals, and connect with others in their neighbourhoods. In a fastpaced, digitally driven world, we believe there is great power in slowing down and breaking bread together. This programme aims to reduce isolation, promote well-being, and remind us that food is about more than nutrition; it is about community.

We are also eagerly anticipating the release of The Hunger Report III, conducted by the National University of Singapore. This study will offer updated insights into the state of food insecurity in Singapore, helping us and our partners better understand where gaps remain, and how programme responses can be better aligned. Evidence-based action is key to building lasting solutions, and we are committed to learning and adapting as the landscape evolves.

In parallel, a significant portion of funds will continue to be channelled towards food distribution, warehousing and logistics, volunteer engagement, and technology enhancements. We are also focused on strengthening our internal capabilities, with efforts to further enhance governance, risk management, and regulatory compliance. Accountability remains central to our approach, with regular monitoring, robust internal controls, and transparent reporting frameworks in place to safeguard public trust and ensure responsible use of all funds raised.

FBSG Board of Directors

FBSG is led by a Board of Directors whose role is to determine the vision, mission, and values of the organisation, exercise strategic organisational planning, and ensure adequate financial and human resources to meet the organisation's goals.

BOARD SUCCESSION PLANNING

In order to source, identify and develop a planned process of renewal of directors, the Board meets once a year to review the strategy. Three new Board Committee members were recruited in 2023; they were Lee Mei Chern (Audit), Stanley Low (Finance) and Ted Teo (Programmes & Services), with the aim to increase the Board's bench strength. Jean Tan Si Se resigned on December 2023; she had been serving on the Board for just under 10 years, providing continuity (and coffee) to the organisation. Leong Hin Gan resigned from the Board on June 2024.

During the year, both Co-Founders achieved 11 consecutive years as Board Members; their skills and experience are an invaluable asset to FBSG.



Chairman and Co-Founder Nichol Ng Wee Teng

Appointed in January 2012 Chairman of Human Resources Committee

Nichol is currently Business Owner of FoodXervices Inc. Pte Itd¹.

¹(FoodXervices Inc. Pte Ltd is a related party of The Food Bank Singapore Ltd)



Co-Founder Ng Hon Han, **Nicholas**

Appointed in January 2012 Chairman of Programmes/ Services Committee

Nicholas is currently Business Owner of FoodXervices Inc. Pte Ltd²

² (FoodXervices Inc. Pte Ltd is a related party of The Food Bank Singapore Ltd)



Director Koh **Chaik Ming**

Appointed in April 2019 Chairman of Nomination Committee

Chaik is currently employed as a Senior Research Fellow at the Institute of Operational Research & Analytics (IORA) at the National University of Singapore



Director **Tan Hwee** Leng

Appointed in January 2024 Chairman of Audit and Risk Committee

Cindy is currently the CEO (Singapore) for GMO. She serves on the Board of CFA Society Singapore, is a member of its Investment Committee, and also sits on CFA Institute's Capital Markets Policy Council.

Director Wong H'sien Loong

Appointed in April 2015 Resigned in June 2024 Chairman of Fundraising Committee

Hsien Loong is currently selfemployed as a Realtor with Propnex, Singapore



Director Christophe <u>Megel</u>

Appointed in November 2019 Resigned in June 2024

Christophe is currently employed as Executive Director, Q Industries & Trade Pte Ltd, and is Founder & Director of A-Munition



Director Gary <u>Harvey</u>

Appointed in July 2024 Chairman of Finance and Investment Committee

Gary is an IBF Fellow and Accredited Senior Board Director, he has led investment, financial advisory and insurance companies across Asia. His experience includes holding regulated CEO positions for CMS, FA, and Life insurance MAS licenses during his 21 years in Singapore.



Director **Gan** Leong Hin

Appointed in July 2023 Resigned in June 2024 Treasurer

Leong Hin is currently retired. Previous positions held include CFO , and CEO of Prudential Assurance Malaysia, and VP, and CFO for Manulife Financial Asia.



Director Rahul Malhotra

Appointed in July 2024 Chairman of Marketing and Fundraising Committee

Rahul is currently the Global Head of Brand Strategy & Stewardship at Shell. He also serves as Executive Sponsor for AI in Shell marketing and was previously General Manager and P&L head for Shell's global chemicals and oil products business.



Our Frontrunners of Food

Food Bank Singapore Organizational Structure



Arthur Executive Director



Aaron Programmes Executive



Fu Leung

Logistics Manager



Haris Warehouse Manager



Jameson Corporate Relations & Sustainability



Kiat Xin Programmes Executive



Lindawati Management Associate



Moon Hin Driver



Nuriman Warehouse Executive



Samuel



Shawn Operations and HR Manager



Subaasini Marketing Manager



Syazwana Volunteers Relations Manager



Wei Ming Management Executive



Xuan You Marketing Executive



Driver



lan Interim Executive Director

Programmes Manager



Sathish Logistic Supervisor

Yam Chua



Zahirudin Management Associate

FBSG Faces of Resilience

INTRODUCTION

Introducing FBSG Faces of Resilience — a campaign celebrating the strength, hope, and perseverance of the individuals and communities we support at The Food Bank Singapore. In these challenging times, their resilience fuels our commitment to providing food and aid to those in need. Their stories remind us of the power of community and what we can accomplish when we unite.

Note: The images presented are AI-generated, and the findings are based on our internal survey.

PERSONA 1

MR LIM

PERSONA 2

MDM LEE

PERSONA 3

The Overwhelmed Single Mother

PERSONA 4

MR LIM

PERSONA 5

TAN FAMILY

und Retired Elderly The Srugg

The Sruggling Blended Family

MR LIM

The Homebound Retired Elderly

Persona 1 The Homebound Retired Elderly

Mr. Lim, a retired elderly man in his late 70s, lives in rental housing with his son. He suffers from severe diabetes and heart disease, which have left him mostly bedridden. Daily tasks like cooking and even standing have become impossible, and he frequently experiences medical emergencies, including shortness of breath and fainting spells. The Food Bank Singapore's food bundle deliveries are a lifeline, as he's too weak to collect food himself. Wellness checks from volunteers are essential for his health monitoring and emotional support.



Persona 2 The elderly Sole Breadwinner

Mdm Tan, a retired sole breadwinner in her seventies, lives with her son in a one-room rental flat. Despite her age, she still works part-time as a cleaner, striving to make ends meet while caring for her son, who struggles with mental health issues. Her days are long, balancing work with cooking and household tasks, with barely a moment for herself.

Financially, life is tight. Her wages cover just the essentials, leaving little for emergencies. But The Food Bank Singapore's monthly food bundles have become a lifeline for her. With each bundle, she feels a weight lifted, knowing she has support. When volunteers visit to drop off supplies, they bring not just groceries but also much-needed warmth and company, a break from her daily stress.

For Mdm Tan, the food bundle is more than sustenance—it's a beacon of support. These small gestures help her find the strength to keep going, to face each day with a little more hope. MDM LEE The Elderly Sole Breadwinner

Persona 4 The Resilient ITE Student

Amir, an ITE student, lives in a small rental flat with his father, who has been the sole breadwinner but is now unable to work regularly due to illness. With no allowance, Ethan has taken on a part-time job, working long hours after school to help make ends meet. Every dollar he earns goes towards essentials for his family, and he often sacrifices his own needs to ensure they get by.

Amir's days are filled with a heavy load—balancing his studies and work, all while managing the household finances alongside his father. To save money, he frequently skips meals, rationing food to make it last. Each day brings uncertainty aboutwhether there'll be enough to eat, and this worry is a constant source of stress. The weight of these responsibilities at such a young age can be overwhelming, but he carries on, driven by his goal of securing a stable future for himself and his family.



Persona 3 The Overwhelmed Single Mother

Hui Qi, a single mother in her late 30s, starts her day before dawn, juggling two part-time cleaning jobs to support her young daughter. Living in a small rental flat, Hui Qi's income barely covers the essentials.

Yet, she pushes through, making sure her daughter has breakfast and is ready for school before she heads off to work. Evenings are the hardest—her daughter often waits alone until Hui Qi comes back home, usually after dinnertime.



For the Tans, support from The Food Bank Singapore is a lifeline. Regular food donations ease the strain of food expenses and provide them with a basic sense of security, helping them get through each day despite their many challenges.



Persona 5 The Struggling Blended Family

Mr. and Mrs. Tan, along with their five young children, live in a cramped two-room rental flat. Mr. Tan works irregular hours as a part-time delivery driver, but his earnings are barely enough to cover the essentials. Mrs. Tan stays home, caring for their children, including one with special needs, and managing the household on a tight budget.

Each day is a struggle, with constant caregiving and tight finances. The family's small space makes illnesses common, keeping the children home from school frequently. Mrs. Tan often feels overwhelmed, with little time for herself.

Highlights of the Year

End Hunger Games / Earth Day

In April 2024, FBSG hosted the second edition of the End Hunger Games, a unique charity live streaming event. Twitch streamers from across Singapore came together on the Twitch platform, drawing over **11,645** unique viewers throughout the weekend to raise awareness and funds to combat food insecurity.

During the action-packed weekend, streamers engaged their audiences through gaming sessions, fundraising challenges, and a variety of entertaining activities — all in support of FBSG's mission. The events culminated in a special livestream where participants painted and auctioned off artwork to generous bidders, causing the viewer count to soar.

This innovative initiative resulted in **51 hours** of streaming and raised **over \$9,000** for FBSG, allowing us to provide more than **4,000 meals** to individuals and families in need. We are incredibly grateful to the participating streamers and the entire Twitch community for embracing the End Hunger Games with such enthusiasm and standing united in the fight against hunger.



Juniors Club June & December Edition

In 2024, FBSG's Juniors Club hosted activities during the June and December school holidays to empower young individuals to take action against food insecurity and food wastage in Singapore. Through 10 engaging sessions, over 200 enthusiastic participants were involved in educational initiatives, volunteered in community outreach programs, and distributed 200 food bundles to beneficiaries.

Their dedication made a significant impact, and the club continues to work towards its mission of creating a hunger-free Singapore for all.



12-Hour Food Drive

In 2024, FBSG hosted a highly successful 12hour food drive, a key event aimed at rallying the community to support the fight against food insecurity. Held at various locations, the food drive brought together volunteers, corporate partners, and individuals to contribute non-perishable food items and raise awareness about the critical issue of hunger in Singapore.

Throughout the 12-hour period, we saw an overwhelming response, with numerous donations pouring in from generous supporters. Volunteers worked tirelessly to collect, sort, and pack the items, ensuring that every donation reached those in need. The event not only provided essential provisions but also helped educate the public on the importance of reducing food waste and supporting food-insecure individuals and families.

The success of this event demonstrated the power of community collaboration and underscored the continued commitment of our supporters. We are incredibly grateful to the volunteers, donors, and corporate partners who helped make the 12-hour food drive a resounding success, allowing us to provide much-needed assistance to those facing food insecurity in Singapore.



Drive Hunger Away 5 / World Food Day

Drive Hunger Away 5, held in conjunction with World Food Day, marked another incredible milestone in FBSG's fight against food insecurity. This year's event saw an outstanding turnout, with over 200 cars from Singapore's various car clubs coming together to support our mission. The generosity of participants resulted in a donation of over **3,000 kg of food**, contributing to our efforts.

Through various fundraising activities, sponsorships and individual contributions, we raised **more than \$18,000**, which will help provide **more than 20,000 meals** to individuals and families facing food insecurity. The event was a true reflection of the community's commitment to making a tangible difference, with participants coming together to create an impactful, unified effort.

Drive Hunger Away 5 also featured a dynamic 12hour food and fund drive, further demonstrating the collective spirit of Singapore's car clubs. This 12-hour duration symbolised our ongoing journey, celebrating FBSG's 12 years of service and reinforcing our continued dedication to eradicating hunger in Singapore.

We are immensely grateful to the participants, volunteers, and sponsors who contributed to the success of Drive Hunger Away 5, and we look forward to continuing this vital work in the years ahead.



SHRI Bundles

We are grateful to SHRI and their incredible Hearts & Hands: Fill A Bag, Fill A Tummy initiative on 23rd October 2024.

Over 100 passionate HR professionals joined hands with The Food Bank Singapore to pack a staggering 3,622 food bundles. The food was then distributed to our communities served by our feeding partners such as Red Cross Singapore, Pertapis, and Sunlove. This event beautifully showcases the power of collaboration and SHRI's dedication to fostering not just better workplaces but stronger, more caring communities. A huge thank you to every volunteer and supporter who contributed to this impactful day.





Our Programmes

Bank Boxes

Bank Boxes are convenient hubs strategically placed across Singapore, serving as communitydriven donation points to combat food insecurity.

With 80 locations across the island, these boxes provide easy access for individuals and businesses to contribute non-perishable food items. Each donation directly impacts FBSG's efforts, ensuring essential provisions reach those in need. Join us in empowering change and fostering a more resilient and compassionate community through the Bank Boxes initiative.

Bank Card Programme

FBSG is dedicated to combating food insecurity through innovative programmes that offer practical solutions and empower those in need.

Our Bank Card programme that consists of The Food Pantry 2.0 and Tap a Meal programme exemplifies this commitment, providing beneficiaries with access to nutritious food options while promoting dignity and choice.

The Tap A Meal programme, started in 2019, gives beneficiaries the freedom to select food items from participating Food & Beverage (F&B) outlets using bank cards funded by generous donations. The Food Pantry 2.0, an integral part of the Bank Card programme, utilises vending machines to provide convenient and diverse food options directly to beneficiaries across Singapore. These machines dispense essential food items, ensuring timely access to nutritious provisions. In 2024, the Food Pantry 2.0 reached significant milestones, with 1611 bank cards in circulation dispersing 23,769 kg of food from our vending machines. This empowered beneficiaries to access nutritious meals according to their preferences and dietary requirements.

Through strategic partnerships and technological innovation, FBSG continues to bridge the gap between surplus food and food insecurity, enhancing accessibility and giving beneficiaries choice and dignity when selecting their food. FBSG is continuously looking at innovative methods to help us on our mission towards ending food insecurity.



Food Drives

Since our founding in 2012, FBSG has been dedicated to addressing food insecurity on our island by bridging the gap between surplus food and those in need.

One of our key efforts in this mission is organising and encouraging donors to participate in food drives. These events not only generate additional donations to maintain a steady supply of food in our warehouse, but also raise awareness about the critical need to combat food insecurity and food waste. By inspiring others to take action, food drives play a vital role in creating sustainable solutions to this issue.

In 2024, we conducted 321 food drives, collecting food donations from individuals and corporate groups. We are immensely grateful to our supporters for their unwavering dedication to our cause, and we look forward to continuing our mission of ending food insecurity in Singapore.

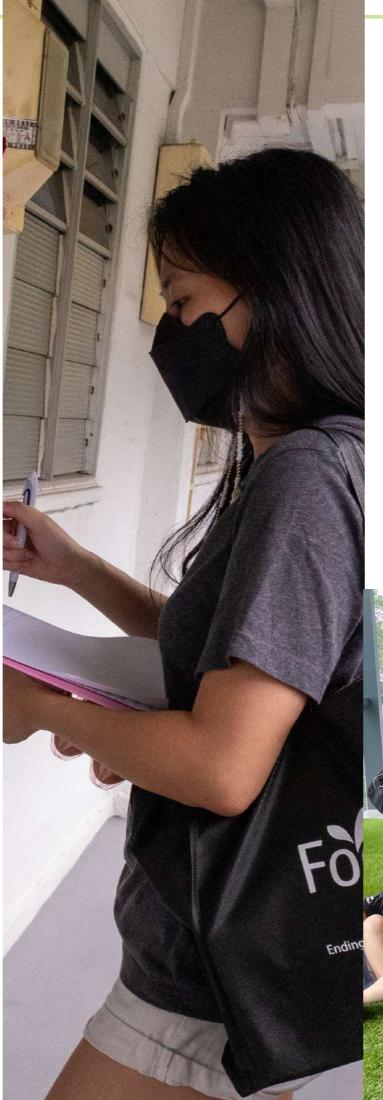


Joy in Every Bundle

Joy in Every Bundle is one of our most popular programmes. Each dollar contributed directly supports the procurement of essential food items, packaging, and logistical operations. Our longstanding industry partners have given us charity rates to secure optimal value for every bundle provided.

In 2024, we conducted 159 bundle sessions, facilitating the acquisition of 29,357 bundles. This enabled the distribution of a substantial 176,142 kg of food to beneficiaries.

Participation in this campaign extends beyond monetary contributions. We encourage teams to consider raising funds and committing to participate in the packing and distribution of bundles. Such engagement holds the potential to significantly impact the lives of individuals grappling with food insecurity.



Juniors Club + Juniors Club Learning Journey

At The Food Bank Singapore, we recognise the importance of nurturing a strong sense of service and social responsibility in the younger generation to ensure that good values are passed on.

In 2024, building on the successful launch of our Juniors Club Learning Journey programme, we expanded our outreach by introducing the FBSG Corporate Experience.

The Juniors Club Learning Journey gives students a behind-the-scenes look at how The Food Bank Singapore operates. Through this engaging experience, participants learn about pressing issues such as food insecurity and food waste, while gaining practical insight into how food is collected, sorted, and distributed to those in need.



The newly launched FBSG Corporate Experience offers companies a similar opportunity. Corporate teams take part in educational talks and hands-on activities within our warehouse, sorting and packing food for our beneficiaries.

Both initiatives have played a key role in raising awareness and strengthening ties with schools, businesses, and the wider community, uniting all of us in the fight against food insecurity.

In 2024, more than 200 students participated in Juniors Club sessions held during the June and December school holidays. Older children packed over 200 food bundles for our feeding partners, while younger children partook in hands-on activities that taught them about food sustainability and food waste.



FBSG experience

We are excited to announce the launch of The Food Bank Singapore's (FBSG) Corporate Experience, where corporate partners are invited to visit our warehouse, gain an indepth understanding of the food insecurity landscape, and learn about the inner workings of FBSG. This programme provides a unique opportunity for companies to engage handson in our operations and better appreciate the impact of their involvement.

Our warehouse is at the heart of our operations, receiving food donations daily. With the invaluable support of volunteers from our corporate partners, we are able to sort, inventory, and pack these donations, ensuring they reach individuals and families in need. Volunteers play a vital role in our mission to combat food insecurity, and their contributions are crucial to ensuring that no one in Singapore goes hungry.

In the past year, we have been fortunate to have many companies volunteering their time and resources to support our warehouse operations. In 2024, more than 12,200 volunteers dedicated over 37,000 volunteering hours to our cause - an incredible achievement!

Thanks to the commitment of our corporate partners and the dedication of individual volunteers, we have made significant progress in distributing food to those in need. Together, we continue to foster a spirit of community and compassion that drives our mission forward.

Partnerships

Food insecurity and food wastage remain critical challenges in Singapore, demanding urgent and collective action. In this section, we shine a spotlight on the unwavering dedication of our volunteers, donors, and partners, while sharing the heartfelt stories of our beneficiaries. These stories reflect the impact of a community united in purpose from individuals to organisations all working together to build a hunger-free Singapore.

We also acknowledge the vital role of our partners, spanning corporate supporters, food banking networks, and feeding organisations, whose collective efforts continue to amplify our mission. Their contributions, whether through financial support, in-kind donations, or volunteer efforts, are instrumental in helping us tackle food insecurity and reduce food waste across the country.

Corporate Partners

Our heartfelt thanks go out to our featured partners this year, whose contributions have significantly advanced our mission to combat food insecurity.

Fong Shen Maintenance & Engrg Pte. Ltd. demonstrated their unwavering support by participating in our first-ever 12-hour Food and Fund Drive and generously donating throughout the year. Their commitment reflects a strong corporate culture of compassion and social responsibility.





TechnipFMC Singapore has emerged as a key partner, adopting a food bank vending machine and regularly volunteering at our warehouse through their iVolunteer program—showcasing their dedication to sustainable, community-led change. Meanwhile, Impossible Marketing continues to champion our cause, believing that even a small donation can create a big difference. Their support helps ensure that no one in our community goes hungry. Together, these partners exemplify the powerful impact of collective action in building a hunger-free Singapore.

Global Foodbanking Network Partnership

Global Collaboration: Food Bank Leaders Institute & GFN

In 2024, The Food Bank Singapore had the privilege of attending the Food Bank Leaders Institute in Sydney. Our Executive Director, Arthur Chin, and Programmes Manager, Samuel Yeo, were able to connect and collaborate with food bank leaders from around the world, sharing insights and strategies to address food insecurity.

The Global FoodBanking Network (GFN), which serves as the global umbrella organisation for food banks, works to empower food banks in their mission to eliminate hunger and reduce food waste. The Food Bank Leaders Institute, hosted by GFN, provided a valuable platform for like-minded organisations to come together, exchange ideas, and strengthen our collective resolve to tackle hunger on a global scale.

In 2024, we were honoured to welcome Craig Nemitz, Compliance and Crisis Services Director, to our new office in Singapore following our recent move to Level 6. His visit underscores our ongoing commitment to enhancing food banking operations on a global scale, and we always look forward to his visits as they further strengthen our international collaborations.



This opportunity to engage with contemporaries from around the world not only inspired innovative solutions but also reaffirmed the importance of collaboration in achieving a hunger-free future.

Feeding Partners

Woodlands Social Centre (WSC)

Woodlands Social Centre (WSC) has been one of our valued feeding partners, working hand in hand with us to combat food insecurity and support vulnerable families in Singapore.

This year, our partnership included a range of impactful initiatives. We provide WSC with food rations on a monthly basis, ensuring consistent support for the families they serve. Together, we also hosted an insightful podcast discussing the importance of feeding partnerships, the challenges of food insecurity, and the real-life stories of those we strive to help.

We were honoured to have Ms Darcy Ang, a social worker from WSC, join us as a guest speaker at the FBSG Donor Appreciation Event. She shared heartfelt insights into the partnership between WSC and FBSG, emphasising how this collaboration helps sustain and uplift communities in need.

Additionally, FBSG supported WSC's community carnival by supplying food for the families they serve, reinforcing our shared commitment to nourishing lives and strengthening community bonds.





Advocacy

In the past year, FBSG has actively engaged the community through a total of 55 hours of talks, roadshows, and events.

Engaging the Community: Juniors Club Learning Journey & FBSG Corporate Experience

In 2024, building on the successful launch of our *Juniors Club Learning Journey* programme, The Food Bank Singapore expanded our engagement efforts by introducing the *FBSG Corporate Experience*.

The Juniors Club Learning Journey provides students with a firsthand understanding of FBSG's inner workings. Participants learn about critical issues such as food waste and food insecurity, while gaining insight into the operations that ensure food is sorted and distributed to those in need.

The newly launched FBSG Corporate Experience offers companies a similar opportunity, enabling corporate teams to gain an in-depth understanding



of FBSG's mission and operations. This insightful programme combines educational talks with handson activities in our warehouse, where participants actively sort and pack food items for distribution.

Both initiatives have significantly raised awareness about food insecurity and strengthened our connections with schools, corporates, and the broader community. Together, we are fostering a collective effort towards alleviating food insecurity in Singapore.

Our Corporate & Community Partners and Donors

Adani Global Pte Ltd Adyen Singapore Pte Ltd Alfa Tech Vestasia Pte Ltd Alpha Wealth Financial Advisers Pte. Ltd AMT Pte Ltd ARLANXEO Singapore Pte Ltd BAFCO Singapore Pte Ltd Beam Suntory Asia Pte Ltd Capital Group Investment Management Pte Ltd Citadel Enterprise (Singapore) Pte. Limited Coca-Cola Indochina Pte Ltd Collinson (Singapore) Pte Ltd DS Residences Pte Ltd DSM Nutritional Products Asia Pacific Firmenich Asia Pte. Ltd Fiserv APAC Pte. Ltd Franklin Covey Singapore Pte Ltd Frasers Property Retail Management Pte Ltd Gigamon Singapore Pte Ltd Google Asia Pacific Pte Ltd Greystar Asia Pacific Sub-Manager Pte. Ltd. Gusto Collective Singapore Pte Ltd IndoSpace Capital Asia Pte Ltd Ingredion Singapore Pte Ltd Inner Wheel Club of Singapore West

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How You Can Help

At The Food Bank Singapore,

our mission to end food insecurity and reduce food waste is made possible by the steadfast generosity and commitment of individuals and organisations like yours. There are many meaningful ways you can contribute to our cause and make a lasting impact in the community. Here's how you can get involved:

Volunteer Your Time

Our operations rely heavily on the dedication of volunteers. Whether you're sorting and packing food donations, distributing food to beneficiaries, or assisting with events, every hour you contribute helps us reach more people in need.

You can sign up as an individual volunteer or organise a group from your workplace, school, or community. **Write to volunteer@foodbank.sg to find out more.**



Donate Food

Donations of **non-perishable food items** are crucial to ensuring our beneficiary network has access to food year-round.

Check our website and social media for updated warehouse requests and drop-off locations.

Your contributions help ensure our beneficiaries receive nutritious and varied food supplies.

Make a Financial Contribution

Monetary donations provide us with the flexibility to purchase food supplies in bulk—allowing us to buy more food for less and to fund our various programmes.





Regular donations (monthly or annually) help sustain our long-term initiatives.

Make a one-time or recurring donation via our **secure online platform** or double your impact on **giving.sg**.

Corporate Partnerships & Sponsorships

Corporate support is vital to our success. Companies can get involved through:

Sponsorships

- Employee volunteer programmes
- Matching donation schemes
- Hosting food drives or fundraising events
- CSR activities like Joy in Every Bundle
- Adopting a vending machine or shelf in our warehouse

These initiatives not only support our cause but also boost team morale and enhance your public image.

Organise a Food Drive

Mobilise your community, workplace, or school to collect food donations through a food drive. We provide resources and guidance to help you execute a successful campaign. Every food item you collect helps feed someone in need.

Spread Awareness

Raising awareness is just as important as donations. Follow us on Instagram, Facebook, and LinkedIn, share our posts, and engage your network in conversations about food insecurity and food waste. By spreading the word, you help us reach more volunteers, donors, and beneficiaries.

Join Our Events

Take part in our annual events, such as Drive Hunger Away and Joy in Every Bundle. These are fantastic opportunities to learn about our work, connect with the community, and have fun while making a difference.

Financials Statement of Financial Position

Statement of Financial Position

Assets

Non-Current Assets Plant & Equipment

Total Non - Current Assets

Current Assets

Inventories Other Assets Other Receivables Cash And Cash Equivalents

Total Current Assets Total Assets

Fund

Unrestricted Fund Restricted Fund - Charities Aid Foundation of America Fu Restricted Fund - President Challenge Fund Restricted Fund - Food Pantry 2.0 Funds Restricted Fund - Tap-a-Meal Funds Restricted Fund - Joy-in-Every-Bundle Funds

Total Funds

Liabilities

Current Liabilities Trade and Other Payables Finance Lease Payables Total Current Liabilities

- **Total Liabilities**
- **Total Funds And Liabilities**

	2024 (SGD)	2023 (SGD)
	505,473	858,913
	505,473	858,913
	10100	115 205
	110,163 300,871	115,205 268,251
	252	1,080
	5,619,384	5,422,253
	6,030,670	5,806,789
	6,536,143	6,665,702
	5,990,354	5,976,389
und	222,411	292,646
	95,000	125,000
	50,000	50,000
	60,000	30,000
	20,000 6,437,765	10,000 6,484,035
	0,437,705	0,404,035
		180,615
	98,378	
	-	1,052
	98,378 - 98,378 98,378	

Financials

Statement of Financial Activities

	2024	2023
Income		
Donations-In-Kind Incoming	2,405,082	2,986,137
Donations (Non Tax Sub <mark>mission)</mark>	898,371	983,867
Donation (Tax Deductibl <mark>e)</mark>	1,451,404	1,785,118
Other Income - Grants	258,130	241,415
Total	5,012,987	5,996,537
Other Income	101,207	25,131
Total income	5,114,194	6,021,668
Expenditure		
Donations-in-kind & purchased food distributed	3,347,748	4,130,440
General & Administrative Expenses	1,812,716	2,229,433
Total Expenditure	5,160,464	<mark>6,</mark> 359,873
Surplus (Deficit) For The Year	(46,270)	<mark>(33</mark> 8,205)
Reconciliation Of Funds		
Total Funds Brought Forward	6,484,035	6,822,240
Total Funds Carried Forward	C 407 7CE	6 494 025
	6,437,765	6,484,035

Summary of Financial Performance (FY2024)

Total Income: \$\$ 5,114,194

Total Expenditure: S\$ 5,160,464

Total Income decreased by S\$ 907,474.

Despite a decrease in income of \$907,474 this year, largely due to reduced pandemic-related grants, donations, and lower demand for CSR activities, The Food Bank Singapore remains financially resilient and committed to long-term sustainability. In response, we are diversifying our fundraising efforts, strengthening corporate partnerships, and introducing new community engagement initiatives to ensure continued support for those in need.

Total Expenses decreased by S\$ 1,199,409.

The decrease in expenses by \$1,199,409 reflects our continued efforts to optimise operations, streamline costs, and enhance resource efficiency across our programmes. This has allowed us to redirect savings towards new community initiatives and strengthen our long-term sustainability, ensuring more impact with every dollar spent.

Major Financial Transactions (FY2024)

- Rental for Warehouse/Office
 - 560,420 (2023)
 - 196,017 (2024)

The Food Bank Singapore received rent holiday from December 2023 till July 2024.

Purpose of Charitable Assets Held

Charities Aid Foundation of America Fund: Funds held for to expand office space, meeting rooms, volunteer rooms of warehouses and buildings, network systems, partitioning of warehouse space and etc.

- President's Challenge Fund: Funds held for the renovation of kitchen set up and equipment for central kitchen hub and expansion of warehouse and office space to handle larger incoming food donation in bigger space.
- Food Pantry 2.0 Funds: Support the Food Pantry 2.0 programme
- Tap-a-Meal Funds: Supports Tap-a-Meal Programme
- Joy-in-Every-Bundle Funds: Supports the Joy-in-Every bundle Programme

For more information on the charity's major financial transactions and purpose of the charitable assets held, please refer to page 37 and 38 of the charity's Financial Statements.

Corporate Governance

CORPORATE INFORMATION

In compliance with the Code of Governance for Charities and Institutions of a Public Character

NAME: The Food Bank Singapore Limited UEN: 201200654E DATE ESTABLISHED: 6 January 2012 CONSTITUTION: Company limited by guarantee and not having a share capital. GOVERNING INSTRUMENT: The Food Bank Singapore has Memorandum and Articles of Association ("M&AA") as its governing instrument REGISTERED ADDRESS: 218 Pandan Loop, #06-03, Singapore 128408. CHARITY REGISTRATION DATE: 10 August 2012 IPC STATUS from 1 August 2023 to 30 June 2025 AUDITOR: UHY Lee Seng Chan & Co

BANKERS: DBS and OCBC

CORPORATE GOVERNANCE

The Board has put into place and regularly reviews a number of documented processes and procedures to ensure compliance with its obligations. # Conflict of Interest Declaration, on an annual basis, on commencement of employment or on a potential conflict interest basis.

Reserves Management Statement -"The company will maintain its reserve policy at a level which is at least equivalent to a minimum of half a year of its current operating expenses.

a Board Manual, and Finance Manual, an Investment policy, and a Whistle Blowing Policy.

Non-Executive Directors - All the Directors are volunteers, who give freely of their expertise and time. There is no claim for their services provided, either by reimbursement, or the provision of an allowance, or by direct payment to a third party.

None of the paid staff are close members of the family of the Executive Director, or of the Board members.

1 paid staff in the charity receives more than SGD\$100,000 in total remuneration

The Food Bank Singapore

Contact Info

🖂 enquiries@foodbank.sg

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